

# Corporate Overview



Tech solutions. Human support.

## Solutions for IT Effectiveness

HelpSystems provides IT infrastructure software that expertly solves business problems with elegant solutions. Our suite of systems and network management; business intelligence; and security and compliance solutions is backed by award-winning customer support that is unmatched in the industry.

We have a 30-year history of providing value to more than 9,800 customers worldwide with solutions that improve IT productivity and return on investment. Our customers, both large and small, trust us to automate critical IT functionality and provide solutions for their business intelligence, system security, and compliance needs.

## Industry Partnerships

Our solutions are certified with ISACA,<sup>®</sup> SAP,<sup>®</sup> McAfee,<sup>®</sup> Oracle,<sup>®</sup> VMware,<sup>®</sup> Red Hat,<sup>®</sup> HP<sup>®</sup> ArcSight,<sup>®</sup> and Microsoft.<sup>®</sup> We are a member of the IBM i ISV Advisory Council and an Advanced Member of the IBM PartnerWorld program. In addition, we maintain strong relationships with industry organizations such as COMMON, AFCOM, and the PCI Security Standards Council.

## Systems & Network Management Software

### Robot

An industry leader, Robot offers the world's most advanced, fully-integrated software for IBM i job scheduling, backup and recovery, system performance monitoring, and message management. Its IBM i-centric solutions help you reduce costs, eliminate errors, and use system and staff resources more efficiently.



### Halcyon

Halcyon provides cross-platform systems management solutions that reduce the complexity and cost of monitoring critical business systems, core applications, and processes. Halcyon solutions help companies prevent business disruption and increase the efficiency of IT services, delivering significant savings and a rapid return on investment.



### Skybot

Skybot offers cross-platform workload automation centralized with event-driven job scheduling and print management. Its intuitive, web-based interface automates and integrates complex processes across applications including SAP, Informatica, cron, and MS SQL Server.



### AutoMate

AutoMate is a desktop and server automation solution for non-programmers that integrates business processes across different applications and technologies. Users can manage cohesive, executable workflows—including application integration, job scheduling, data transformation, automated reporting, and more—from an intuitive, drag-and-drop interface.



### Bytware

Bytware has a complete set of IBM i software that is ideal for small business needs including system resource, message and process monitoring, and notification, as well as object-based security for data access, file protection and recovery, and a help desk screen-sharing utility.



## Systems & Network Management Software (cont.)

### InterMapper

InterMapper provides network monitoring, mapping, and alerting software for multiple platforms. Network managers can see the health and performance of their network at a glance with customizable, visual mapping and real-time knowledge of routers, switches, and application activity.



### CCSS

CCSS offers affordable, scalable solutions for IBM i performance and message monitoring. CCSS solutions bring visibility to an issue's root cause with real-time notification and user-friendly GUIs.



### RJS

RJS is a complete set of solutions that manage the entire lifecycle of a company's business information. RJS solutions help you go paperless and automate key business processes by digitally capturing, managing, distributing and securing critical documents and data.



## Business Intelligence Software

### SEQUEL

SEQUEL is an easy-to-use business intelligence solution that provides real-time data access for IBM i and remote, multi-platform databases. SEQUEL allows business users to make informed decisions, deliver data in a variety of formats, reduce report backlog, access data from any web browser, and easily define, build, load, and manage data warehouses.



### ShowCase

ShowCase provides users with efficient data warehouse building and warehouse management for IBM i systems. The Showcase suite also features streamlined query and report writing, security and resource management capabilities, and JD Edwards Integration.



## Security & Compliance Software

### PowerTech

PowerTech offers modular, industry-leading solutions to manage IBM i security. We help you comply with standards such as SOX, PCI, and HIPAA, and protect your system and data from unauthorized access.





































### Safestone

Safestone simplifies IBM i security and compliance with flexible modules and add-on tools, including a password reset solution that empowers end users while easing help desk demands.



# OS Solutions Matrix

	 IBM i OS	 AIX OS	 Linux OS	 UNIX OS	 Windows OS	 Mac OS
Systems Management						
Business Intelligence						
Security & Compliance						
Network Mapping						
System Performance Monitoring						
Anti-Virus						

\* Requires IBM i central server

For more information on HelpSystems software, visit [www.helpsystems.com](http://www.helpsystems.com) or call:

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## About HelpSystems

HelpSystems is a leading provider of systems & network management, business intelligence, and security & compliance software. We help businesses reduce data center costs by improving operational control and delivery of IT services.